Collective Bargaining Agreement

between

Robbinsdale OpCo, LLC d/b/a
Robbinsdale a Villa Center
(“Employer”)

and

SERVICE EMPLOYEES INTERNATIONAL UNION
HEALTHCARE MINNESOTA

Effective:
July 1, 2018
through
June 30, 2021
# TABLE OF CONTENTS

<table>
<thead>
<tr>
<th>ARTICLE</th>
<th>TITLE</th>
<th>PAGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>I</td>
<td>RECOGNITION</td>
<td>1</td>
</tr>
<tr>
<td>II</td>
<td>CLASSIFICATION OF EMPLOYEES</td>
<td>1</td>
</tr>
<tr>
<td>III</td>
<td>BARGAINING UNIT</td>
<td>1</td>
</tr>
<tr>
<td>IV</td>
<td>NO DISCRIMINATION</td>
<td>2</td>
</tr>
<tr>
<td>V</td>
<td>MANAGEMENT RIGHTS</td>
<td>2</td>
</tr>
<tr>
<td>VI</td>
<td>SUBCONTRACTING</td>
<td>3</td>
</tr>
<tr>
<td>VII</td>
<td>PROBATIONARY PERIOD</td>
<td>4</td>
</tr>
<tr>
<td>VIII</td>
<td>DISCIPLINE AND DISCHARGE</td>
<td>4</td>
</tr>
<tr>
<td>IX</td>
<td>UNION SECURITY</td>
<td>4</td>
</tr>
<tr>
<td>X</td>
<td>UNION REPRESENTATIVE ACCESS</td>
<td>7</td>
</tr>
<tr>
<td>XI</td>
<td>BULLETIN BOARD</td>
<td>7</td>
</tr>
<tr>
<td>XII</td>
<td>LABOR/MANAGEMENT MEETINGS</td>
<td>7</td>
</tr>
<tr>
<td>XIII</td>
<td>GRIEVANCE AND ARBITRATION PROCEDURE</td>
<td>7</td>
</tr>
<tr>
<td>XIV</td>
<td>NO STRIKE, PROHIBITED CONDUCT, AND NO LOCKOUT</td>
<td>9</td>
</tr>
<tr>
<td>XV</td>
<td>SENIORITY</td>
<td>9</td>
</tr>
<tr>
<td>XVI</td>
<td>HOURS OF WORK AND OVERTIME</td>
<td>11</td>
</tr>
<tr>
<td>XVII</td>
<td>HOLIDAYS</td>
<td>12</td>
</tr>
<tr>
<td>XVIII</td>
<td>REST PERIODS AND LUNCH PERIODS</td>
<td>13</td>
</tr>
<tr>
<td>XIX</td>
<td>LEAVES OF ABSENCE</td>
<td>13</td>
</tr>
<tr>
<td>XX</td>
<td>PAID SICK TIME</td>
<td>15</td>
</tr>
<tr>
<td>XXI</td>
<td>PAID VACATION</td>
<td>16</td>
</tr>
<tr>
<td>XXII</td>
<td>INSURANCE</td>
<td>17</td>
</tr>
<tr>
<td>XXIII</td>
<td>WAGE RATES</td>
<td>17</td>
</tr>
<tr>
<td>XXIV</td>
<td>UNIFORMS</td>
<td>20</td>
</tr>
<tr>
<td>XXV</td>
<td>RETIREMENT SAVINGS PLAN</td>
<td>20</td>
</tr>
<tr>
<td>XXVI</td>
<td>LIFE INSURANCE</td>
<td>20</td>
</tr>
<tr>
<td>XXVII</td>
<td>DURATION AND CHANGES</td>
<td>20</td>
</tr>
</tbody>
</table>
PREAMBLE

This Collective Bargaining Agreement ("Agreement") is effective at 12:00 a.m. on July 1, 2018 by and between the Robbinsdale OpCo, LLC d/b/a Robbinsdale a Villa Center ("Employer") and the Service Employees International Union Healthcare Minnesota ("Union").

ARTICLE I.
RECOGNITION

1.1. The Employer has recognized the Union as the exclusive bargaining representative of all full-time and regularly scheduled part-time Employees who regularly work for the Employer in the following classifications ("Employees") at the Robbinsdale a Villa Center ("Facility"):

1.2. INCLUDED: of all full-time and regular part-time certified nursing assistants ("CNA"), trained medication aides ("TMA"), cooks and dietary aides.

1.3. EXCLUDED: Administrator, Department Heads, Registered Nurses, Licensed Practical Nurses, all professional employees, office clerical employees, activities aides, temporary or on call employees, guards, and supervisors as defined by the Labor Management Relations Act; of 1947, as amended.

ARTICLE II.
CLASSIFICATION OF EMPLOYEES

2.1. Employees shall be classified as follows: Full-time employees are those Employees who are regularly scheduled to work thirty (30) or more hours per week. Regular part-time employees are those Employees who are regularly scheduled to work less than thirty (30) hours per week. Employees who are not regularly scheduled are "on-call" employees.

ARTICLE III.
BARGAINING UNIT

New, Modified, or Disputed Classification

3.1. In the event that the Employer and the Union are unable to agree as to the inclusion or exclusion in the bargaining unit of any current, new or modified job classification not specified in the "WAGE RATES" Article of this Agreement, the issue shall be submitted to the National Labor Relations Board ("NLRB") for determination. Upon inclusion, by agreement between the Employer and Union, or by final order of the NLRB, of a new or modified job classification within the bargaining unit for which the Employer has recognized the Union as exclusive representative, the wage rate of such classification shall be negotiated by the Employer and the Union and the rate agreed upon shall become a part of this Agreement classification.
ARTICLE IV.
NO DISCRIMINATION

Equal Employment Opportunity and Prohibition of Discrimination

4.1. The Employer agrees not to discriminate against any applicant or Employee with respect to his/her hiring, tenure or conditions of employment, nor will they limit, segregate or classify Employees in any way to deprive any individual Employee of employment opportunities because of such individual's race, color, creed, religion, age, sex or national origin, disability, disability related to pregnancy, marital status, sexual orientation, protected genetic information, status with respect to public assistance, harassment on the basis of sex, race, or any other protected characteristic or any other characteristic protected under any other federal, state or local statute, administrative regulation, or ordinance.

4.2. There shall be no discrimination on the part of either the Employer or the Union in favor of or against any Employee because of his/her membership in the Union or because of his/her acting as an officer or in any other capacity on behalf of the Union.

ARTICLE V.
MANAGEMENT RIGHTS

5.1. Except as specifically limited by the written provisions of this Agreement, the Employer retains the exclusive right to manage all aspects of the Facility, to direct control, and schedule its operations and work force and to make any and all decisions affecting Employees and/or the Facility, whether or not specifically mentioned below. Such prerogatives, authority, and functions shall include but are not limited to the sole exclusive rights to:

1. Hire, promote, demote, layoff, assign, transfer, discipline, suspend, discharge for just cause.

2. Select and determine the number of Employees, including the number assigned to any shift, department, classification, unit, or location or in the Employer's Facility.

3. Increase or decrease the number of Employees working in any shift, unit, department, or schedule, or extend/reduce individual or multiple Employees' shift duration.

4. Direct and schedule the work force including establishing and changing shift/classification durations, starting, ending, break times, and or extend/reduce individual or multiple Employees' shift duration, reduce hours within a unit, classification, or department.

5. Determine the location and type of the Facility's residents, services, and operations.
6. Add, modify, discontinue, or remove services, units, equipment, materials, or supplies.

7. Determine the methods, procedures, equipment, supplies, and operations to be utilized by Employees while working.

8. Establish, increase, or decrease the number of work shifts and their starting and/or ending times, and to establish shift lengths, and to lengthen or shorten shifts.

9. Promulgate, post and enforce reasonable rules, regulations, standards, policies, forms, and procedures regarding attendance, conduct, performance, and acts of Employees during work hours.

10. Select, assign, and direct supervisory Employees.

11. Make all decisions regarding the training of Employees.

12. Introduce new and improved methods of operations.

13. Establish, change, combine, and determine job content, qualifications, and licensure.

14. Develop, distribute, and enforce Employee handbooks and Employee-related policies, procedures, forms, and standards, including standards for attendance, conduct, performance resident care.

15. Make any and all other staffing, scheduling, assignment, operational, or other determinations or adjustments the Employer deems necessary in light of the Employer's resident census, case mix, availability of staff, workforce skill levels, weather, or any other financial, regulatory, resident care, qualitative, or other objective or consideration.

16. Implement and enforce applicant and Employee drug and alcohol testing policies, procedures, and standards to the extent permitted by applicable law.

17. Supplement the Employer's Employee workforce through the use of contract service providers, independent contractors, contract labor, or workers provided by sources of qualified staff, including nursing pools, registries, and all other sources of qualified staff.

ARTICLE VI.

SUBCONTRACTING

6.1. The Employer and the Union agree that the Employer shall not contract out any bargaining unit work that would result in the permanent lay-off of bargaining unit Employees without first notifying the Union of such; and second, making a reasonable effort to meet with representatives of the Union to confer and look at possible alternatives to such subcontracting.
ARTICLE VII.
PROBATIONARY PERIOD

7.1. Employees shall be probationary Employees for the first ninety (90) calendar days of employment from their most recent date of hire and during such period, may be disciplined or terminated without cause and without said discipline or termination causing a breach of this Agreement, and may not be challenged through grievance pursuant to this Agreement.

7.2. The Employer may require a thirty (30) calendar day extension of an Employee’s probationary period provided the notice is submitted in writing to the Employee and the Union no later than the end of the probationary period.

ARTICLE VIII.
DISCIPLINE AND DISCHARGE

No Discipline or Discharge Without Cause

8.1. The Employer shall not discipline or discharge an Employee who has completed their probationary period (or any extension thereof) without just cause.

8.2. The Employer will provide the Union with copies of notices of disciplinary suspensions, or discharges of Post-Probationary employees.

ARTICLE IX.
UNION SECURITY

9.1 There is a Collective Bargaining Agreement between the Employer and SEIU Healthcare, covering wages, hours of work, and other terms and conditions of employment. The Collective Bargaining Agreement provides that the Union is the sole representative for the classification of work for which the Employee is hired. After completion of ninety (90) calendar days of employment, the Collective Bargaining Agreement provides the Employee with the following two choices:

1. Employees may elect to become a Union member and participate fully in the affairs of the Union by paying and monthly dues.

2. Employees may choose not to become a Union member and pay monthly fees. These employees shall not be able to attend membership meets or participate in contract negotiations.

At the time of employment, a new employee who shall be subject to this Agreement shall be informed of this by the Employer and the Union.

It is the Employee’s responsibility and a condition of employment to ensure that payments to the Union are made on a timely basis. The Collective Bargaining Agreement provides that Employees may voluntarily elect to have Union Dues and fees deducted from their checks and sent to the Union.
9.2 All Employees covered by this Agreement who are now or may hereafter become members of the Union shall during the life of this Agreement remain members of the Union in good standing as a condition of employment. "In good standing," for the purpose of this Agreement, is defined to mean the payment of regular monthly dues, uniformly required as a condition of acquiring or retaining membership in the Union.

Employees covered by this Agreement who elect not to become Union members shall pay the Union the standard monthly dues paid by Union members. This payment in no event shall exceed the regular monthly Union dues paid by Union members working an equivalent number of hours.

Payments required by this section shall be made only after an Employee has completed ninety (90) days of employment. The fee required by paragraph one shall be due and payable upon the ninety-first (91st) day of employment and must be paid within ten (10) days thereafter. Monthly payments required by paragraph two are due and payable the first (1st) day of the month following the completion of ninety (90) days of employment.

Any Employee electing to pay monthly dues who is delinquent in making the payments required herein for more than thirty (30) days shall be terminated by the Employer. Termination shall occur within a reasonable time after Employer's receipt of a written demand for termination from the Union.

9.3 Dues Deductions

The Employer agrees to deduct Union dues, or comparable service fees for employees electing not to become Union members who voluntarily provide the Employer with a written authorization to make such deductions. The written authorization shall be irrevocable for a period of more than one (1) year or beyond the termination date of this Agreement, whichever occurs sooner. Deductions shall be made from the wages of employees in the first (1st) pay period of the month in which the payment is due. Withheld amounts will be forwarded to the Union in the month following the actual withholding, together with a record of the amount, social security number, and name of those for whom such deductions have been made.

In the event that no wages are due the employee or that they are insufficient to cover the required deduction, the deduction for such month will nevertheless be made from the first wages of adequate amount next due the employee and will thereupon be transmitted to the Union.

The Union agrees to refund promptly any dues found to have been improperly deducted and transmitted to the Union.

The Union will also send copies to the Employer of the various warning notices sent to the member pursuant to its present practice.

If the employee does not remain in good standing, as defined above, the Employer shall terminate the employee.

Any employee who is paying dues or an amount equal to dues may stop making those payments by giving written notice to both the Employer and the Union during the period not less than
thirty (30) and not more than forty-five (45) days before the annual anniversary date of the employee’s authorization or the date of termination of the applicable contract between the Employer and the Union, whichever occurs sooner. The Employer will honor the employee check-off authorizations unless they are revoked in writing during the window period, irrespective of the employee’s membership in the Union.

The Union will provide to the Employer verification that dues deductions have been made authorized by the employee. Employees may express such authorization by submitting to the Union a written membership authorization form, through electronically recorded phone calls, by submitting to the Union an online deduction authorization, or by any other means if indicating agreement allowable under state and federal law.

9.4 Employee Lists

Employer will furnish lists as requested to the union in a sortable electronic format as requested or required by the union.

Such lists to be provided shall include Names, Hire dates, address, Phone numbers, emails, Shifts, classification, rate of pay, social security number, hours worked per pay period, leave of absence information, any changes to employee data, seniority data. Additionally seniority data shall be posted in the employee break room in January and July.

Employer will work with the union in order to process dues and reporting of hours. Upon written notification by the union, the Employer will provide a yearly wage update for each employee of the bargaining unit and including any additional information requested in writing by the union.

9.5 SEIU Lobby Day

The Employer agrees to replace one SEIU Healthcare Minnesota Member on the schedule and lost time with a thirty (30) day notice to participate in a SEIU Healthcare Minnesota-sponsored Lobby Day to promote funding for nursing homes if the Lobby Day is on an Employee's regularly scheduled day to work. Verification of actual participation such as a certificate of attendance signed by the Union Business Representative is required for payment. The Member will be selected by the Business Representative.

9.6 Orientation

A Union steward/leader shall have paid orientation time not to exceed thirty (30) minutes per orientation group for the purpose of introducing new employees to the Union, completing Union authorization forms, answering questions, etc. Such time shall be arranged by mutual agreement between the Employer and the steward/leader. If necessary, such time may be divided up by mutual agreement.
ARTICLE X.
UNION REPRESENTATIVE ACCESS

10.1 A Union representative shall be permitted to visit the Employer to ascertain that the provisions of this Agreement are being observed and to confer with bargaining unit Employees under the following criteria:

1. The Union shall notify the Employer as to which business representative is assigned to the Employer.

2. The business representative will sign in at the main desk upon arrival, receive a badge for identification purposes, and sign out upon departure.

3. Such visit will be limited to the break room unless different arrangements are made between the Employer and the Union business representative.

ARTICLE XI.
BULLETIN BOARD

11.1 The Employer will allow the Union space to post notices of Union meetings, list of stewards, and other Union business in the Employer’s break room. Under no circumstances shall such notices include inflammatory or derogatory comments. The Employer may remove postings which the Employer believes violate the above sentence.

ARTICLE XII.
LABOR/MANAGEMENT MEETINGS

12.1 The Employer and the Union agree that during the life of this Agreement, individuals from both parties (the number to be mutually agreed upon) be designated in writing by each party to the other for the purpose of meeting on a mutually agreeable schedule and at mutually agreeable times and places so as to apprise the other of problems, concerns, suggestions, ideas, etc., related to the Facility, the workforce and resident services, all to promote better understanding with the other. All topics for such meetings shall be mutually agreed upon and shall not be for the purpose of initiating or continuing collective bargaining nor in any way to modify, add to, or detract from the provisions of this Agreement, and such meeting shall be exclusive of the grievance and arbitration proceedings in this Agreement, as grievances shall not be considered proper subjects at such meetings.

ARTICLE XIII.
GRIEVANCE AND ARBITRATION PROCEDURE

13.1 Should any differences or disputes arise over the interpretation of, application or compliance with the terms or provisions of this Agreement, there shall be an earnest effort on the part of both parties to resolve such differences (“grievance”) promptly through the following steps. Employer grievances begin at Step 2 (below) by the
Employer notifying the Union’s Representative, who shall be responsible for providing the responses required under this procedure.

13.2. **Step 1**

Employees shall immediately first informally discuss grievances with their immediate supervisor. A steward may accompany the aggrieved Employee, if he or she requests.

13.3. **Step 2**

If a grievance is not resolved in Step 1, it shall be reduced to writing on a mutually acceptable grievance form and must be submitted to the Employer’s Administrator/Designee within fourteen (14) calendar days of the action or event which precipitated the grievance. Grievances regarding wage provisions of this Agreement shall be timely if submitted within thirty (30) calendar days after the regular pay day of the period in which the alleged violation occurred. Grievances relating to disciplinary actions or discharges shall be timely if submitted to the Employer within seven (7) calendar days of notice of the disciplinary action or discharge. The Employer’s Administrator/Designee shall meet with the Union’s Representative or Designee in an attempt to resolve the grievance within fourteen (14) calendar days of receipt of a written grievance. The Employer or Union shall have fifteen (15) calendar days after receipt of a written grievance, to respond in writing to the grievance.

13.4. **Step 3 (Optional)**

If a grievance is not resolved at Step 2, the parties may participate in non-binding mediation of the unresolved grievance, with the assistance of the Federal Mediation and Conciliation Service ("FMCS"). The parties agree to work in good faith to complete FMCS mediation within thirty (30) days of their completion of Step 2 of the Grievance Procedure.

13.5. **Step 4**

If a grievance is not resolved at Step 2, either party may refer a grievance to arbitration. Any demand for arbitration shall be in writing and must be received by the Employer's Administrator/Designee within ten (10) calendar days following the date of a Step 2 written response. The Employer and the Union shall attempt to agree on a neutral arbitrator who shall hear and determine the dispute. If no agreement is reached, the arbitrator shall be selected from a list of seven (7) neutral arbitrators to be submitted to the parties by the Federal Mediation and Conciliation Service. Each party shall have the right to reject one entire FMCS list, and to request FMCS issuance of a new list. The Employer and the Union shall each alternatively strike one (1) name, and the order of striking shall be determined by flip of coin. The remaining arbitrator, after each party has made three (3) strikes, shall hear and determine the dispute.

1. If an arbitration is conducted, the authority of the arbitrator shall be limited to making an award relating to the interpretation of or adherence to the written provisions of this Agreement, and the arbitrator shall have no authority to add to, subtract from or modify in any manner the terms and provisions of this Agreement. The award of the arbitrator shall be confined to the issues raised in
the written grievance and the arbitrator shall have no power to decide any other issue.

2. The parties will mutually encourage the arbitrator to issue his or her award, absent mutual agreement of the parties, within sixty (60) calendar days following the close of the record. The award of the arbitrator shall be final and binding upon the Employer, the Union and Employee(s) involved. The fees and expenses of the arbitration shall be divided equally between the Employer and the Union, provided however each party shall bear the expense of preparing and presenting its own case.

3. All the time limitations set forth herein shall be mandatory. A party’s failure to comply with a time limitation for advancing a grievance shall result in dismissal of such grievance. A party’s failure to respond to a grievance at any level shall be treated as a denial of the grievance. Any failure to satisfy said time limitations following a grievance and/or demanding arbitration shall result in the grievance being permanently barred, waived and forfeited, and shall not be submitted to arbitration. The time limitations provided herein may be extended by mutual written agreement of the parties.

4. The Employer’s obligation to process grievances or to submit any disputes to arbitration under this Agreement shall end upon the expiration of this Agreement, except with respect to grievances which arose prior to expiration of this Agreement.

ARTICLE XIV.
NO STRIKE, PROHIBITED CONDUCT, AND NO LOCKOUT

14.1. The Employer and the Union agree that because of the services of the Employer, that this Agreement prohibits strikes, slowdowns, lockouts or work stoppages (“Prohibited Conduct”) during the life of this Agreement.

14.2. The prohibition against Prohibited Conduct and lockouts shall be absolute and shall apply regardless of whether a dispute is subject to arbitration under the grievance and arbitration provisions of this Agreement.

14.3. This Article shall not prohibit otherwise lawful Prohibited Conduct if the Employer and Union reach impasse during negotiations regarding a wage reopener, during the life of this Agreement.

ARTICLE XV.
SENIORITY

Seniority of Employees Employed by Employer as of December 1, 2017

15.1. The seniority of Employees employed by the Employer as of December 1, 2017 will be based upon their most recent, prior date of hire by Employer.
Seniority of Employees Hired by the Employer After December 1, 2017

15.2. Employees hired by the Employer after December 1, 2017, and retained by the Employer after completion of their probationary period, will be credited with seniority as of their first day of employment with the Employer and their names will be added to the seniority list for their classification.

Basis of Seniority

15.3. Except as otherwise previously provided with respect to Employees previously employed by the Facility's prior employer, seniority will, for wage and benefit purposes, be based on an Employee's most recent date of hire by the Employer. Seniority shall be by classification within each department based on an Employee's most recent date of hire within or transfer to that classification. There shall be separate seniority lists for each (layoff, job bids, etc.), other than employee benefits and wage rates, classification which shall include full-time and part-time Employees. Employees working in more than one classification shall accrue all their seniority in their Primary Classification. An Employee's "Primary Classification" shall be the classification in which the Employee is regularly scheduled to work the most hours. Primary Classification seniority shall control for all purposes.

Seniority Lists

15.4. The Employer shall, on or before the thirtieth (30) day following the commencement of this Agreement, prepare and post seniority lists by classification of all Employees covered by this Agreement, specifying the seniority of each Employee. Such lists shall be updated every six (6) months, and sent to the Union upon Union request.

Vacant Positions

15.5. All vacant positions, whether in existing or proposed new bargaining unit classifications, shall be posted at least seven (7) days before being permanently filled. The Employer may make interim assignments to vacant positions. Such notice shall state the job classification to be filled and if possible, the anticipated shift of work and hours of work per pay period and the qualifications for the position.

15.6. Job related qualifications, as determined by the Employer, may include but are not limited to, related experiences and licensure and/or registration. The Employee with what the Employer determines to be the requisite qualifications, with the most seniority in the classification with the vacant position shall be awarded the position. If no Employee within the classification bids on the position, the most senior qualified applicant outside the classification shall be awarded the position. The Employer may assign Employees to particular areas, residents, or tasks as necessary to satisfy regulatory/resident care objectives, and without regard for seniority.
Transfers

15.7. Employees voluntarily transferring from one classification to another will accrue seniority, from the date of transfer to the new classification. Employees involuntarily transferred from one classification to another shall retain all previously accrued seniority.

Layoffs/Reductions/Recall

15.8. In reducing the number of Employees or making a reduction in hours, the Employer will determine the number of positions to be reduced within the Facility, Department, Unit, or classification. Subject to the preceding sentence, permanent layoffs shall be made in reverse order of seniority. Employees shall be recalled in reverse order of layoff. Employees shall retain recall rights for up to a maximum of twelve (12) months. The Employer will make a reasonable effort to give two (2) weeks’ notice of impending permanent layoff to affected Employee(s). With respect to reduction in hours due to resident census fluctuations, case mix fluctuations, and other factors which cause the Employer to temporarily reduce staffing levels, the Employer may temporarily reduce hours by soliciting Employees to voluntarily reduce their hours, and/or by reducing the lengths of Employee(s’) shifts.

15.9. Employee eligibility for various Employer benefit plans shall be determined by the eligibility requirements of each plan. Employees who move among classifications shall retain their dates of hire and/or total compensated hours for purposes of determining employee benefit plan eligibility and benefit accrual rates.

ARTICLE XVI.
HOURS OF WORK AND OVERTIME

16.1. Nothing in this Agreement shall be construed as a guarantee or commitment by the Employer to any Employee of a minimum or maximum number of hours of work per work day, week, pay period, or year.

Pay Period

16.2. Each Employee’s pay period shall consist of fourteen (14) consecutive days beginning on a day and time which will be set by the Employer and regarding which, Employees will be notified in writing. The Employer may adjust the time/day/start time of the payroll periods with not less than fourteen (14) days’ prior notice to the Union and Employees.

Limit on Consecutive Days

Employees shall normally be scheduled to include a block schedule working every other weekend.

No employee shall work more than seven (7) consecutive days during a two week period, unless by mutual agreement between the Employer and employee, and such days off shall include at least two Sundays per Calendar Month.
Posting of Schedules

16.3. Schedules shall be posted a minimum of two (2) weeks in advance of Employees’ scheduled work.

Filling Vacancies

16.4. In filling vacant positions, the Employer shall give preference to Employees by classification, by compensated hours, along with qualifications for the position who the Employer, in the exercise of its sole discretion, determines are most qualified for the position. If the Employer concludes that two or more candidates for a position are equally qualified, the Employer shall award the position to the Employee in accordance with seniority by classifications.

16.5. The Employer shall follow a process to offer open hours to employees by first offering them on a non-overtime basis by seniority within the classification, then on an overtime basis by seniority within the classification. All open shifts and hours shall be posted for a minimum of five (5) calendar days prior to the posting of the work schedule and no later than five (5) calendar days after the posting of the work schedule whereby employees may indicate availability for specific open shifts within their classification.

Overtime

16.6. Overtime pay shall be one and one-half (1½) times the regular rate of pay. All Employees shall be paid overtime pay for all hours worked over forty (40) hours during a seven (7) consecutive day period. Overtime payments shall not be pyramided. Employees shall not be required to take time off in lieu of overtime pay. Any overtime worked must be approved by the Employee’s supervisor, or if in nursing, DON, ADON, building charge nurse or staffing coordinator, in that order. This overtime must be approved in advance by the Employee’s supervisor, as defined above.

Split Shifts

16.7. There shall be no split shifts unless mutually agreeable between the employee and Employer.

ARTICLE XVII
HOLIDAYS

17.1 The following days shall be considered holidays:

- New Year’s Day
- Memorial Day
- July Fourth
- Labor Day
- Thanksgiving Day
- Christmas Day.
Employees shall be scheduled to work every other holiday. Employees may exchange with other employees and may work with Staffing to exchange Holidays by mutual agreement.

Full-time and part-time employees shall receive double pay at their base rate for all hours worked on a holiday.

Full-time employees shall receive straight pay for their regular FTE scheduled hours for hours not worked on a holiday.

Employees with more than ten (10) years of service shall receive one (1) floating holiday.

**ARTICLE XVIII**

**REST PERIODS AND LUNCH PERIODS**

18.1 All Employees shall be entitled to a fifteen- (15) minute rest period for each four (4) consecutive hours worked. However, two (2) rest periods shall be provided whenever an Employee is required to work seven (7) or more hours in a workday. Employees shall receive a thirty (30) minute unpaid lunch. All lunch periods shall be on the Employee’s own time and rest periods on the Employer’s time. Rest periods and lunch periods for the individual Employees shall be scheduled by the Employer so as not to interfere with the operation of the Employer’s Facility. Employees shall be paid for all breaks on the subsequent shift when working a double shift.

**ARTICLE XIX**

**LEAVES OF ABSENCE**

19.1 Family & Medical Leave Act (FMLA) Leave

Employees are eligible for FMLA leave if they:

Have worked at least 1,250 hours for the Employer during the twelve (12) calendar months immediately preceding commencement of the leave; and

An eligible employee may take up to 12 weeks of FMLA leave in any 12-month period for FMLA qualifying reasons

An eligible employee generally is entitled to a total of 12 work-weeks of FMLA leave during a rolling 12-month period. A rolling 12-month period for these purposes is measured backward from the date an employee uses any FMLA leave. The Employer’s FMLA forms, policies, and procedures shall govern all aspects of FMLA leave, and other forms of leave available under State law. The Employer may, without notice or bargaining, revise any aspect of its FMLA or other leave forms, policies, or procedures, provided such revisions comply with applicable law.

An eligible employee may take up to 12 weeks of FMLA leave in any 12-month period for the following reasons:

a. The birth, adoption or foster care placement of a child;
b. A serious health condition of the employee that renders the employee unable to perform his or her job functions;

c. To care for a family member of the employee if that individual has a serious health condition; or

d. For any qualifying exigency arising out of the fact that the employee's spouse, son, daughter or parent is a covered military member on active duty status or notified of an impending call or order to active duty status in support of a contingency operation.

FMLA leave for birth and/or care or placement for adoption or foster care must conclude within 12 months of the birth or placement.

An eligible employee generally is entitled to a total of 12 work-weeks of FMLA leave during a rolling 12-month period. A rolling 12-month period for these purposes is measured backward from the date an employee uses any FMLA leave. The Employer's FMLA forms, policies, and procedures shall govern all aspects of FMLA leave, and other forms of leave available under State law. The Employer may, without notice or bargaining, revise any aspect of its FMLA or other leave forms, policies, or procedures, provided such revisions comply with applicable law.

19.2 Military Leave

A military leave of absence will be granted if a member chooses to enlist, are inducted or are recalled to active duty in the Armed Forces of the United States, for a period up to five (5) years. Employees performing in and returning from military service in the Armed Forces, the Military reserves or the National Guard will retain their rights with respect to reinstatement and length of service as required under the Uniformed Services Employment and reemployment Rights Act (USERRA). Employees may also continue health and dental benefits if eligible. Appropriate leave may be provided for reservists and members of the National Guard to participate in annual encampment or active duty training, emergency services or specialized training if all legal requirements are met. Employees may choose to use any available vacation hours for such leave.

19.3 Bereavement and Funeral Leave

Employees may take bereavement leave for up to three (3) consecutive, regularly scheduled workdays in the event of the death of an employee’s spouse, domestic partner, child, step-child, grandchild, mother, father, brother, sister, grandmother, grandfather, mother-in-law, father-in-law, brother-in-law, or sister-in-law. Employees must provide information as required by the Employer.

Full-time employees will receive their regular pay for up to three (3) consecutive, regularly scheduled workdays. Pay for bereavement leave is equal to regularly scheduled shift (FTE) hours at the employee’s regular rate of pay. Additional time off
without pay may be arranged with approval of their immediate supervisor. For full-time employees, time off for bereavement leave is unpaid only for any work week in which the employee performs no work. Bereavement leave for part-time employees is unpaid.

In all cases where bereavement leave is approved but unpaid, employee may, at their election, apply accrued vacation time to the absence.

19.4 Jury Duty

Subject to the requirements of this policy, any employee summoned for jury duty will be excused from work in order to serve. Subject to any contrary legal requirements, time off for jury duty will be unpaid. In all cases where time off for jury duty is unpaid, employees may elect to apply vacation time to the time off. Subject to the terms and conditions set forth below, any absence for jury duty will be considered excused, and during any unpaid period of such leave, employee will be treated in the same manner as any other employee on unpaid leave.

Employee must provide a copy of the jury summons to Human Resources upon receipt (but in no event less than ten (10) business days before employee’s appearance is required) in order for employee’s absence to be considered excused.

The Employer’s jury duty leave forms, policies, and procedures shall govern all aspects of jury duty leave, and other forms of leave available under State law. The Employer may, without notice or bargaining, revise any aspect of its leave forms, policies, or procedures, provided such revisions comply with applicable law.

19.5 Other Leaves of Absence

The Employer will offer employees all other leave required under applicable law.

Employees may request personal leaves of absence up to thirty (30) days. Except for emergencies, such requests shall be submitted in writing at least thirty days in advance. The Employer shall respond within five (5) days. Requests shall not be unreasonably denied. Emergency requests shall be considered on a case by case basis at the discretion of the Employer. Such emergency requests shall not be unreasonably denied. Subsequent personal leaves of absence may be requested if needed.

ARTICLE XX
PAID SICK TIME

20.1 Paid Sick Time

Following completion of 90 days of employment, full-time employees will begin accruing paid sick time at a rate of .0308 hours per each hour worked (8 days for an employee regularly scheduled to work 40 hours per week), which may be used for illness of the employee or a family member. Accrued sick time carries over to the next calendar year, but the maximum amount of sick time that an employee may accrue is 96 (ninety six) hours.
Employees reaching 96 (ninety six) hours of accrued sick time will stop accruing sick time until they have used sufficient sick time to fall below the cap. Sick time may not be used in lieu of vacation days.

For sick days that are foreseeable (such as scheduled doctor’s appointments), employees must contact Human Resources to request such sick days as soon as employees are aware that they are needed. For unforeseeable sick days, employees must notify Human Resources at the earliest possible time, but in no event later than two (2) hours before their scheduled start time on the day that they require such time off (unless such notice is impossible as a result of severe illness or injury, in which case employees should notify Human Resources as soon as possible). When providing notice to Human Resources or their supervisor pursuant to this policy, a phone call, an email, or a handwritten note is acceptable, but a text message is not.

Sick time may be taken only in full-day increments. When leaving a shift early due to illness, such employee may use sick hours for the balance of that shift if available.

In the event employees are absent for illness or injury for more than three (3) consecutive workdays, the Employer may request certification of such illness or injury from a medical practitioner and/or certification that they are fit to return to work following their absence.

If employees exhaust their allotment of paid sick days, any additional sick days may be paid by employee written request (but only if they have accrued paid vacation days). Otherwise, additional sick days will be taken without pay.

ARTICLE XXI
PAID VACATION

21.1 Following completion of ninety (90) days of employment, employees will begin accruing vacation time. Full time employees are eligible to accrue paid vacation hours.

21.2 Accrued vacation time may be used as accrued.

1. After ninety (90) days of employment, employees shall accrue .0385 hours per each hour worked.
2. After their 5 (five) year anniversary date, employees shall accrue .0577 hours per each hour worked.
3. After their 10 (ten) year anniversary date, employees shall accrue .0770 hours per each hour worked.

21.3 The maximum amount of vacation an employee may accrue without using may not be more than eighty (80) hours. Employees reaching the cap will stop accruing vacation until they use enough hours to fall below the cap. If an employee is denied requested vacation hours, the cap may be extended until that number of hours are approved.
21.4 Eligible employees may carry over up to forty (40) vacation hours from year to year. Eligible employees may elect to cash out up to forty (40) vacation hours during the month of January every year.

21.5 Employees shall request vacation time to be used or paid out with a minimum four (4) week notice unless mutually agreed otherwise. Vacation requests to be used as time off shall be granted by seniority.

ARTICLE XXII
INSURANCE

Health Insurance
Dental Insurance
Vision Insurance

16.8. During the life of this Agreement, the Employer will offer or provide Health, Dental and Vision, to Employees covered by this Agreement under the same terms and with the same coverage, eligibility requirements, deductibles, Employer contributions, limits on the Employer’s contributions, carriers, premiums, enrollment periods and other aspects of plans as the Employer offers to other hourly paid Employees.

16.9. The Employer shall have the right to amend the foregoing plans, including coverage eligibility criteria, deductibles, Employer contributions, limits on the Employer’s contributions, carriers, premiums, enrollment periods, and other aspects of the plans, provided any such amendments are also applicable to other of the Employer’s hourly Employees. The Employer agrees to meet and confer with the Union in advance of any such changes, but shall not be obligated to bargain with the Union regarding any such changes.

ARTICLE XXIII
WAGE RATES

23.1 These are the minimum rates for hiring and placement on the scale. The scales do not move.

<table>
<thead>
<tr>
<th>Years</th>
<th>Start</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Relative Hours</td>
<td>1664</td>
<td>3328</td>
<td>4992</td>
<td>6656</td>
<td>8320</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Years</th>
<th>6</th>
<th>7</th>
<th>8</th>
<th>9</th>
<th>10</th>
</tr>
</thead>
<tbody>
<tr>
<td>NA/R</td>
<td>$15.20</td>
<td>$15.40</td>
<td>$15.60</td>
<td>$15.80</td>
<td>$16.00</td>
</tr>
<tr>
<td>Relative Hours</td>
<td>9984</td>
<td>11648</td>
<td>13312</td>
<td>14976</td>
<td>16640</td>
</tr>
</tbody>
</table>
23.2 Wage Increases

Employees will be placed on the placement scale by Registry date (whichever State uses a Nursing Assistant Registry). If no registry date is available or if relative hours (verifiable hours) are greater, “Relative Hours” will be used to determine placement.

Relative Hours must be worked as a Nursing Assistant and/or TMA. Relative Hours are to be provided by the Employee and subject to verification by the Employer.

New Hires may be given experience credit. There shall be no Leapfrogging.

Current employees will be placed on the placement scale or receive 3.5% (three point five per cent), whichever is greater.

Off scale employees shall receive a 3.5% (three point five per cent) wage increase.

All wage increases shall be effective on the date of ratification. Such increases shall be on the paycheck the first payday following the first full pay period after ratification.

23.3 Ratification Bonus:

Full time employees will receive $50.00 (fifty dollars) and part time employees shall receive $25.00 (twenty-five dollars).

23.4 Differentials:

- **TMA**: $1.00 per hour for all compensated hours unless the TMA differential is built into the employee’s base rate.
- **PM**: $0.25 per hour (Subject to Experimental Program Letter of Agreement)
- **Nights**: $0.25 per hour (Subject to Experimental Program Letter of Agreement)

23.5 Experience Credit

Employees who have relevant prior long-term care and/or hospital experience, may receive experience credit for the purpose of setting their initial wage rates. Whether an Employee will receive experience credit and the amount of that experience credit granted, if any, shall be within the discretion of the Employer.
There shall be no “leapfrogging” of current employee's base rates by reason of experience credit. “Leapfrogging” is defined as a newly hired employee receiving experience credit which places their base rate higher than a current employee with same years of experience. The new hire shall have sixty (60) days to provide documentation required for experience credit. The Employer shall provide the Union with the new hire wage rate, reason for experience credit and current employee(s) wages with the same experience. The Union shall monitor such new hire placement. The resolution to “leapfrogging” will be a step one meeting to verify base rates and adjust current affected employees in the same job classification to place them higher than the new employee base rate. The Union shall monitor new hire start rates and any resulting Step One meeting(s) shall occur within ninety (90) days of hire. Additional concerns may be resolved through the grievance and arbitration process.

23.6 Lead and Training

Employees will receive one ($1.00) dollar for hours worked when the employee has been instructed to provide training to employees. The criteria, responsibilities, and duties will be determined and defined by the Employer.

When a Supervisor is not available and an employee agrees to be identified and is identified as the lead or fulfills the supervisory functions on a temporary basis, the identified employee shall receive $1.00/hour for all such identified hours.

23.7 Paycheck Corrections

The Employer shall issue checks to correct Employer errors on paychecks within two (2) business days of notice to the Employer from the Employee.

23.8 Minimum Call-In Pay

If an employee reports for work and is sent home, the employee shall receive a minimum of four (4) hours pay (including applicable shift differential, premiums, over time or incentives unless the employee volunteers to go home, in which case the employee shall receive pay for time worked.

23.9 Experimental Programs

The Employer and the Union recognize that from time to time the requirements of staffing and operating a nursing home may, due to circumstances beyond anyone’s control, become burdensome to employees. To this end, the Employer may, from time to time, in situations where it is necessary to maintain the efficient operation of the facility, offer premiums or overtime pay to employees who assume additional hours or responsibilities. It is understood that this is intended as a short-term solution, and may be discontinued by the Employer, when the Employer deems it no longer necessary. Similarly, the Employer reserves the right to initiate and discontinue incentive award programs to encourage and/or reward employees.
Any proposed experimental program shall include start and stop dates, a written process, clear goals and may be reviewed with written notice by either Party.

Any such programs will be applied to eligible employees in an equitable and nondiscriminatory fashion, and on the basis of departmental seniority, if applicable. The introduction of such programs is a proper subject for discussion in Labor-Management meetings. Such programs are not to replace or conflict with provisions of the Collective Bargaining Agreement.

ARTICLE XXIV
UNIFORMS

If the Employer requires an employee to wear a uniform in the performance of his or her duties, the Employer will provide the employee with two sets of the required uniform upon hire and annually thereafter. It is the responsibility of the employee to ensure that their uniforms are properly maintained and laundered.

ARTICLE XXV
RETIREMENT SAVINGS PLAN

The Employer will offer a retirement savings plan ("Plan") to employees. The Employer shall determine, and may modify without notice to or bargaining with the Union, all aspects of that Plan, including but not limited to the Plan administrator, investment options, contributions, Employer contributions, if any, and any other aspects of that Plan.

ARTICLE XXVI
LIFE INSURANCE

The Employer will offer full-time employees life insurance equal to one year's salary or FTE hourly equivalent.

ARTICLE XXVII
DURATION AND CHANGES

Duration

16.10. This agreement shall become effective at 12:00 a.m. on July 1, and shall remain in effect through 11:59 p.m. on June 30, 2021.

Termination or Changes

16.11. It shall be automatically renewed from year to year thereafter unless either party gives written notice of a desire to modify, amend or terminate it at least ninety (90), but not
more than one hundred twenty (120) days prior to June 30 of any year thereafter if it is automatically renewed.

There shall be a wage and benefit re-opener on July 1, 2019 and on July 1, 2020. The No Strike No Lockout Article shall be waived during the re-openers.

The undersigned signed this Agreement on the dates as indicated below.

EMPLOYER:
By: Michi Sato
Date: 8-17-18

UNION:
By: Steve Hart
Date: 8/15/18
Letter of Agreement
Between
Robbinsdale a Villa Center
And
SEIU Healthcare Minnesota

Weekend Schedules

The Parties agree that employees who have schedules defined as working no weekends may elect to continue those schedules.

Signed;

Employer                      SEIU Healthcare Minnesota
Michele Jetterson              8/17/18                      8/15/18
Date
Letter of Understanding
Between
Robbinsdale A Villa Center
And
SEIU Healthcare Minnesota

Shift Differentials Experimental Program

The Parties agree that the PM and Night shift differentials shall be provided for and monitored as recognized by the “Experimental Program” language of this Agreement.

The application and success of the Differentials for the PM and Night shift recruitment and retention of employees shall be monitored and may be a subject of bargaining during the re-openers of this Agreement.

Signed:

Employer

Date

8/17/18

SEIU Healthcare Minnesota

Date

8/15/18
The parties have reached the following agreement during negotiations under the reopener provision of the collective bargaining agreement.

U1. Article 23.1 **Effective July 1, 2019 All current employees shall receive two (2.5%) percent across the board increase to their current wages.**

**U2. New Hire Rates. Current employee shall be placed on moving scale based on experience credit or receive % increase whichever is greater. There shall be no Leapfrogging**

**Nursing Assistant**

<table>
<thead>
<tr>
<th>Start</th>
<th>6 Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>14.50</td>
<td>15.58</td>
</tr>
<tr>
<td>1 Year</td>
<td>14.66</td>
</tr>
<tr>
<td>2 Year</td>
<td>15.79</td>
</tr>
<tr>
<td>3 Year</td>
<td>14.81</td>
</tr>
<tr>
<td>4 Year</td>
<td>15.99</td>
</tr>
<tr>
<td>5 Year</td>
<td>15.02</td>
</tr>
<tr>
<td>6 Year</td>
<td>16.00</td>
</tr>
<tr>
<td>7 Year</td>
<td>15.22</td>
</tr>
<tr>
<td>8 Year</td>
<td>16.20</td>
</tr>
<tr>
<td>9 Year</td>
<td>15.38</td>
</tr>
<tr>
<td>10 Year</td>
<td>16.40</td>
</tr>
</tbody>
</table>

**Cook**

<table>
<thead>
<tr>
<th>Start</th>
<th>5 Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>$14.50</td>
<td>15.00</td>
</tr>
<tr>
<td>1 Year</td>
<td>15.50</td>
</tr>
<tr>
<td>2 Year</td>
<td>16.00</td>
</tr>
<tr>
<td>3 Year</td>
<td>16.50</td>
</tr>
<tr>
<td>4 Year</td>
<td>17.00</td>
</tr>
<tr>
<td>5 Year</td>
<td>17.00</td>
</tr>
</tbody>
</table>

**Dietary Aide**

<table>
<thead>
<tr>
<th>Start</th>
<th>5 Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>12.00</td>
<td>14.50</td>
</tr>
<tr>
<td>1 Year</td>
<td>12.50</td>
</tr>
<tr>
<td>2 Year</td>
<td>13.00</td>
</tr>
<tr>
<td>3 Year</td>
<td>13.50</td>
</tr>
<tr>
<td>4 Year</td>
<td>14.00</td>
</tr>
<tr>
<td>5 Year</td>
<td>14.50</td>
</tr>
</tbody>
</table>
23.2 Retention/Longevity Bonus:

Employees are subject to receive a longevity increase % on anniversary date based on years of service. Employee must be in good standing, and an active employee at the time of the anniversary date and payroll to receive increase percent. Increase to be effective on the next full pay period after employees' anniversary date. For purpose of this section good standing to mean not currently in last chance agreement as provided to the union, and current with all education and training in Relias.

1-4 Years 1.00%
5-10 Year 1.25%
11-15 Year 1.5%
16-20 Year 1.75%
21+ Year 2.0%

23.4 Differentials:

TMA $1.50 per hour for all compensated hours

Shift Differentials will be discussed as a reviewed and discussed in the next 90 days per experimental program language.

The parties have met and agreed to those items outlined above. This will be presented to the members for ratification. Upon ratification wage changes will be processed on next full pay period following the ratification.

[Signatures]

SEIU Healthcare MN
Member

Member

Member